

FAQs

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As the name would suggest, this section is a compilation of answers to the questions our clients commonly ask. If you have a question that is not one of these links, feel free to give us a call at 847-981-9910 to speak with a Quality Color graphics customer service rep.

- How long till I get my proofs?
 - What kind of work does Quality Color Graphics do?
 - How long does it take for you to complete my order?
 - What is a "proof"?
 - Why do I need to look at a proof if I've already given you everything I need to have done?
 - How do I go about getting an estimate from you?
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- How long till I get my proofs? Once the order is taken the proofs will be ready in 1-2 working days
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- What kind of work does Quality Color Graphics do?

Printing Services - From one-color to full-color printing, Quality Color graphics has the capability to meet your needs. From short run to long run, we can offer a solution that will be just right for you.

Finishing Services - We can cut, perforate, score, number, fold, collate, saddle stitch, bind, and just about any other bindery process you could ever need.

Design Services - We utilize the latest design technology available in order to offer a full range of design services. If you need a brochure produced, we can work from your camera ready copy, use the files you provide on disk, or design your brochure from scratch.

- How long does it take for you to complete my order?

An average of five working days from pre-press to shipping based on size of order and difficulty. However some orders can be completed much quicker if necessary.

- What is a "proof"?

A proof is a way of ensuring that we have set your type accurately and that everything is positioned according to your requirements. Typically, we will produce a proof which will be sent to you online or printed on paper which can be viewed in our store or delivered to you in person.

On multiple color jobs, we can produce a color proof on our color output device to show how the different colors will appear.

- Why do I need to look at a proof if I've already given you everything I need to have done?

We employ human beings to produce your work and, last time we checked, humans are not perfect. Your approval on the final proof is assurance that you have looked over every aspect of our work and approve it as accurate. It benefits everyone if errors are caught in the proofing process rather than after the job is completed and delivered.

- How do I go about getting an estimate from you?

Well, since you are here, we would suggest you use our online estimate request form. Otherwise, the best way to ensure that we get all the information necessary to do an accurate quote, give us a call and talk with one of our customer service representatives.