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## Meet Us

Monday, 29 October 2007

Last Updated Monday, 31 December 2007

jj.pack@qualitycolor.net

John Pack

Vice President of Marketing

John's career in print began on the night shift of one of Quality Colors 6 color presses. After a stint in the pressroom, he made his way into the shipping and receiving department and then into customer service where he managed key accounts. In the late 90's Quality Color made it's west coast debut. Soon after the facility in the Bay Area opened, John was relocated there to manage the entire operation.

As John cut his teeth on managing the many facets of Quality Color West, the main facility here in Elk Grove underwent tremendous growth. In 2002, John made the move back to IL to join his father in leading the company. He immediately got to the work of writing a quality manual and training on the "Best Practices" that make Quality Color what it is. Early in 2004 John finished the manual and accompanying training and he and Jeff were decidedly in need of leadership on the sales and marketing side of the business. After nearly 6 months of fruitless recruiting efforts, they agreed that this role was best left to the family so John assumed the role of Vice President, Sales. Since then John has developed a unique value proposition that combines our tremendous array of capabilities with the finest assembly of people in all of print today. This message and approach to print has helped Quality Color become widely recognized as one of the biggest little shops in America.

John and his wife Rebecca have been happily married for five years and reside in Westmont.

r.alesi@qualitycolor.net

Rich Alessi

Production / Scheduling

Rich represents one of Quality Colors greatest assets. In his 12 plus years with the company, he has held many key positions within the organization including the management of both estimating and customer service. Rich is known for organization and follow through and works everyday to make Quality Color's promise of keeping promises a

reality through managing the ever-changing scheduling needs of our customers. Ritchie would like you to know that he recently caught a 30 plus pound Sturgeon on 6lb test line in the Wolf River and as a result is now truly content.

r.coffelt@qualitycolor.net

Ray Coffelt

Customer Service Representative

Ray has been with Quality Color for over 14 years and serves as the Company's most versatile Customer Service Representative. He developed a unique set of skills by entering the print trade through the press room. For years he was a pressman on a multi-color full sized press. He possesses a well rounded understanding of the printing process and is able to communicate that knowledge to our customers and as liaison between all departments of our company. Ray is dedicated to serving our customers from start to finish.

l.sinno@qualitycolor.net

Lori Sinno

Team: Folding Carton / Packaging

Customer Service Representative

Lorie is relatively new to the Quality Color team as she was one of the many wonderful additions that came as a result of Quality Color acquiring the Lyle Howard Company. She has worn many hats in her tenure with Lyle Howard and is a wealth of information related to folding cartons and packaging. Lorie handles many of our contract packaging accounts where we manage production and distribution of several different SKU's for the same client.

b.haskins@qualitycolor.net

Bonnie Haskins

Director of Accounts Receivable

We're proud to announce that Bonnie just celebrated her 10th year with Quality Color. Before coming on board, she worked in collections for friendly competitors in the area. Prior to that, she worked 13 years at Sears in the credit and collections department. Her background includes over 27 years of experience in credit approval, collections and accounts payable. Bonnie is committed to maintaining open lines of communication between Quality Color and its clients as it relates to open accounts. She works to make the collection experience as painless as possible for everyone involved by consistently working with our clients in a professional and courteous manner.

d.evans@qualitycolor.net

Dave Evans

Operations Manager

Dave's management career began at Dominick's Finer Foods in the 80's where he left the company as a Store Manger. His career in printing has mainly focused on the management and non-manufacturing side of things. Dave's office is responsible for purchasing, Osha, safety, building maintenance and human resources. He has a working knowledge of the manufacturing side of things by dealing with and enforcing policies and procedures. Dave is Osha certified, fire safety certified, and have a variety of management certifications. Over the last five years Dave has helped write and develop a variety of procedures regarding quality and information flow. He has a wife Carla, three daughters and lives in the Woodridge area.

j.austin@qualitycolor.net

Jayne Austin

Creative Packaging Manager

Jayne has been working in the world of paperboard information packaging products for the past 27 years. After attending University of Buffalo, New York, majoring in Graphic Communications and Mechanical Engineering, she began her career in the Buffalo area, first as a mechanical draftsman and technical illustrator, then as an art director and print buyer, managing many different aspects of print from commercial work to information packaging products. In 1984, she relocated to the New England area, where she became a manufacturer's representative of Information Packaging Products, consulting with clients on the design and manufacturing of unique marketing kits and promotional paperboard packaging projects, ring binders and point of purchase displays.

In her work, Jayne has prided herself on her ability to analyze the customer's needs, and take an artist's concept and convert it into a product that can be manufactured in the most efficient and cost effective manner. In 1998, her family relocated again to the Chicago area, and soon after, she joined the Quality Color team as Creative Packaging Manager - an inside Sales Consultant/Engineer position, where she continues to manage her own customer base as well as assist the rest of our sales staff with the engineering and direction of their clients' information packaging projects.

Jayne is the mother of two very creative sons, Matt and Jeff, both currently attending Columbia College of Chicago, majoring in Photography and Music.

a.pack@qualitycolor.net

Adam "Truman" Pack

## Payroll Manager/Accounting

Adam has worked part-time for QCG since 1994. Throughout high-school and college, we worked in many capacities within the company including; Printing, Finishing, Prepress, and Accounting. This overall exposure has uniquely qualified him in his full time role in the organization. Adam works with the financial team where his focus is on employee payroll, commissions and accounts payable. In 2002, Adam received a BS in Business Management from the University Of Southern Illinois. When Adam is not working, he enjoys cooking, traveling, fishing, and seeing live music.

d.pack@qualitycolor.net

Daryl Pack

Shipping / Receiving Manager

Daryl has been with Quality Color for over 5 years and in her time has developed a wide range of skills and knowledge as a result of having worked in Customer Service, Estimating, Prepress and her current position Leading our Shipping and Receiving team. Daryl's role includes the management and execution related to getting your job where it's supposed to be when it's supposed to be there. She leads an exceptional team of people committed to moving your job efficiently and effectively.

g.wells@qualitycolor.net

Glenn Wells

Estimating

Glen started with Quality Color 6 years ago in electronic prepress. He has been a crucial component in developing the Management Information System used to run the entire organization. Through this process, Glen gained an incredible understanding of every facet of the operation making him well suited for estimating. In this role he is able to utilize the very system he developed to take client specs and turn them into efficient estimates that take the entire business into account. Glen is a 30+ year veteran of print and brings all his experience through to clients everyday.

[j.taylor@qualitycolor.net](mailto:j.taylor@qualitycolor.net)

Jeff Taylor

Sales Executive

A life long salesperson, Jeff earned his wings by helping customers in the Building Products industry where he served as a salesperson and later a sales manager. Looking for a new challenge and a career with more upside potential, Jeff started as a junior salesperson with Quality Color in 1996. Jeff quickly grabbed hold of the business and has developed an incredible reputation for adding value through a very consultative approach. Today, Jeff is our most tenured Sales Executive and brings an incredible depth of knowledge to bear on his clients. Jeff has a BS degree in Marketing/Management from Chicago State University. Jeff along with his wife Mary Pat and daughters Allison and Kristen live in Tinley Park.

[p.reyes@qualitycolor.net](mailto:p.reyes@qualitycolor.net)

Priscilla Reyes

Customer Service / Gift Card Solutions

Priscilla has a very unique background as she came up through the finishing side of the business. As a result she has an incredible understanding of the processes employed to manufacture gift cards and carriers with excellence. Her major accounts recognize her as a great asset to their businesses and so do we!

[j.jacques@qualitycolor.net](mailto:j.jacques@qualitycolor.net)

Jim Jacques

Sales Executive

Jim has been working in the printing industry for over 35 years. He has previous experience with full and half web printing, litho films and plates and currently is focused on sheetfed print solutions. Jim has been with the Quality Color team since 2003 and through his unique approach, has become exceptional at building new relationships that fit well into the mix. Jim's extensive print knowledge enables him to serve customer needs at various levels, from performing press checks to lending insight in the planning phase he brings value every step of the way. Jim is a Chicago native and cigar aficionado. He has two daughters and a son and lives in Palatine.